



賽馬會家

Jockey Club | age at home

樂齡科技教育及租賃服務

Gerontech Education and Rental Service

**Social Impact Assessment**

**Briefing Session**

**5 May 2026**

**15:00**



樂齡科技  
帶返屋企  
Smart Ageing in Place





賽馬會a家

Jockey Club | age at home

樂齡科技教育及租賃服務

Gerontech Education and Rental Service

# Social Impact Assessment:

# Jockey Club “age at home” Gerontech Education and Rental Service



# Project Description



賽馬會a家

Jockey Club | age at home

樂齡科技教育及租賃服務  
Gerontech Education and Rental Service

Funded by The Hong Kong Jockey Club Charities Trust, the Jockey Club “age at home” Gerontech Education and Rental Service is a scheme aiming to **enhance the understanding on gerontechnology and its applications, to build up the capability and confidence of “ageing in place”** among older persons and their carers.



# Project Organiser



## Education Service



## Our Services



## Equipment Rental Service



## Cleansing & Maintenance Service



Now, we plan to engage a service provider to conduct a **social impact assessment** to review the **outcome** of the project.



賽馬會a家

Jockey Club | age at home

樂齡科技教育及租賃服務  
Gerontech Education and Rental Service





## Required Services



樂齡科技  
帶返屋企  
Smart Ageing in Place



# Required Services



1. Literature Review including Contextual Analysis
2. Social Impact Assessment Framework Development
3. Questionnaires Development (Mixed-Model)
4. Stakeholder Engagement
5. Data Collection and Analysis (Including recruitment initiatives, e.g., cash coupons, to enlist interviewees)
6. Impact Assessment
7. Reporting and Recommendations
8. The Project Team and their Profile
9. Brief Reference to Conducting Similar Projects

# 家 賽馬會 家

Jockey Club | age at home

樂齡科技教育及租賃服務  
Gerontech Education and Rental Service

Outcomes



樂齡科技  
帶返屋企  
Smart Ageing in Place



# Evaluation Planning - Key Theme

## Reach

**To reach more elders with long-term care need**

## Outcome Indicator

**9%** of elderly target population with long-term care need was reached by the Project

*(measured by formula for reach rate calculation)*

# Evaluation Planning - Key Theme

## Effectiveness

To improve the well-being of **elders**

## Outcome Indicator

**75%** of elders had better quality of life

*(measured by Barthel ADL)*

**75%** of elders showed improvement on functional independence

*(measured by WHOQOL-BREF)*

# Evaluation Planning - Key Theme

## Effectiveness

To improve the well-being and technology acceptance of  
**caregivers**

## Outcome Indicator

**75%** of carers showed improvement on acceptance of  
gerontechnology

*(measured by Technology Acceptance Model (TAM))*

**75%** of carers showed increase in training satisfaction

*(measured by Satisfaction Survey)*

# Evaluation Planning - Key Theme

## Adoption

To increase adoption of gerontechnology

## Outcome Indicator

**60%** of users completed the full service period  
*(measured by formula for individual adoption rate calculation)*

**60%** of service providers made service referral  
*(measured by formula for organisation adoption rate calculation<sup>3</sup>)*

# Evaluation Planning - Key Theme

## Implementation

To guarantee the quality of programme delivery

## Outcome Indicator

Fidelity of staff and organisation to the intervention protocol reached **85%**

*(measured by formula for fidelity calculation4 )*

# Evaluation Planning - Key Theme

## Maintenance

**To increase annual revenue for project sustainability**

## Outcome Indicator

**15%** Annual Revenue Growth was observed  
*(measured by financial records of the project)*

**家** **賽馬會** **家**  
Jockey Club | age at home  
樂齡科技教育及租賃服務  
Gerontech Education and Rental Service

**Focus Group**



**樂齡科技  
帶返屋企**  
Smart Ageing in Place



# 焦點小組 - 建議問題方向

## 服務使用者



你有沒有曾經向別人推薦**A+**的服務或器材?



對於你來說，甚麼是樂齡科技?

決定購買或租用器材的因素?

專業培訓能否提升你使用長者科技設備的信心?



樂齡科技教育及租賃服務中心對展示器材重要嗎? 網上展示可以取代嗎?

# 焦點小組 - 建議問題方向

## 照顧者



對於你來說，甚麼是樂齡科技？

專業培訓能否提升你使用長者科技設備的信心？

樂齡科技應用指導員的諮詢及指導服務重要嗎？



如果沒有租賃計畫，你會否考慮直接購買器材？



使用器材能否減少照顧者的壓力？

# 焦點小組 - 建議問題方向

## 合作伙伴



您如何評價是次合作經驗?



單位提供專業培訓是否重要? 為什麼?



樂齡科技對出院長者的重要性?

# Marking Scheme for Tender Evaluation

<b>Technical assessment</b>	<b>80%</b>
<b>Financial assessment</b>	<b>20%</b>

# Marking Scheme for Tender Evaluation

<b>The major evaluation criteria will include :</b>	
<b>Quality of the Candidate's Submissions</b>	<b>10%</b>
<b>Ability to comprehend and deliver full services with professionalism (technical and project management)</b>	<b>20%</b>
<b>Proven track record and experience for the provision of similar services</b>	<b>25%</b>
<b>Have a good sense of understanding with and/or past experience working with the non-profit Sector</b>	<b>20%</b>
<b>Other considerations (Value added services to be offered, experience of community involvement by the Candidate, etc.)</b>	<b>5%</b>



## Work & Payment Schedule



樂齡科技  
帶返屋企  
Smart Ageing in Place



# Work & Payment Schedule

The study is to be completed by **31 May 2027**

Work Stage	Percentage of Lump sum payable
Upon confirmation of the Social Impact Assessment proposal and work schedule	10% of the total sum
Upon satisfactory completion of the Baseline Data Collection	25% of the total sum
Upon satisfactory completion of the Interim Report	30% of the total sum
Upon satisfactory completion of the Study and Final Report	35% of the total sum



# 賽馬會a家

Jockey Club | age at home

樂齡科技教育及租賃服務

Gerontech Education and Rental Service

**Tender**



## 樂齡科技 帶返屋企

Smart Ageing in Place



**PUBLISH DATE:**

29-Apr-2026 (Wed)

**CLOSING DATE:**

15-May-2026 (Fri)



**BID RESPONSES MUST BE HAND DELIVERED / COURIERED TO:**

The Hong Kong Council of Social Service (HKCSS) The Tender Box, 13/F, Duke of Windsor Social Service Building, 15 Hennessy Road, Wanchai, Hong Kong

**Attention:**

Ms. Teresa Li, JCAGERS

# Contact



**Ms. Li Fung Yee, Teresa**



3702 3855



[Teresa.li@hkcss.org.hk](mailto:Teresa.li@hkcss.org.hk)



Room 1206, 12/F Duke of Windsor  
Social Service Building, 15 Road,  
Wanchai, Hong Kong